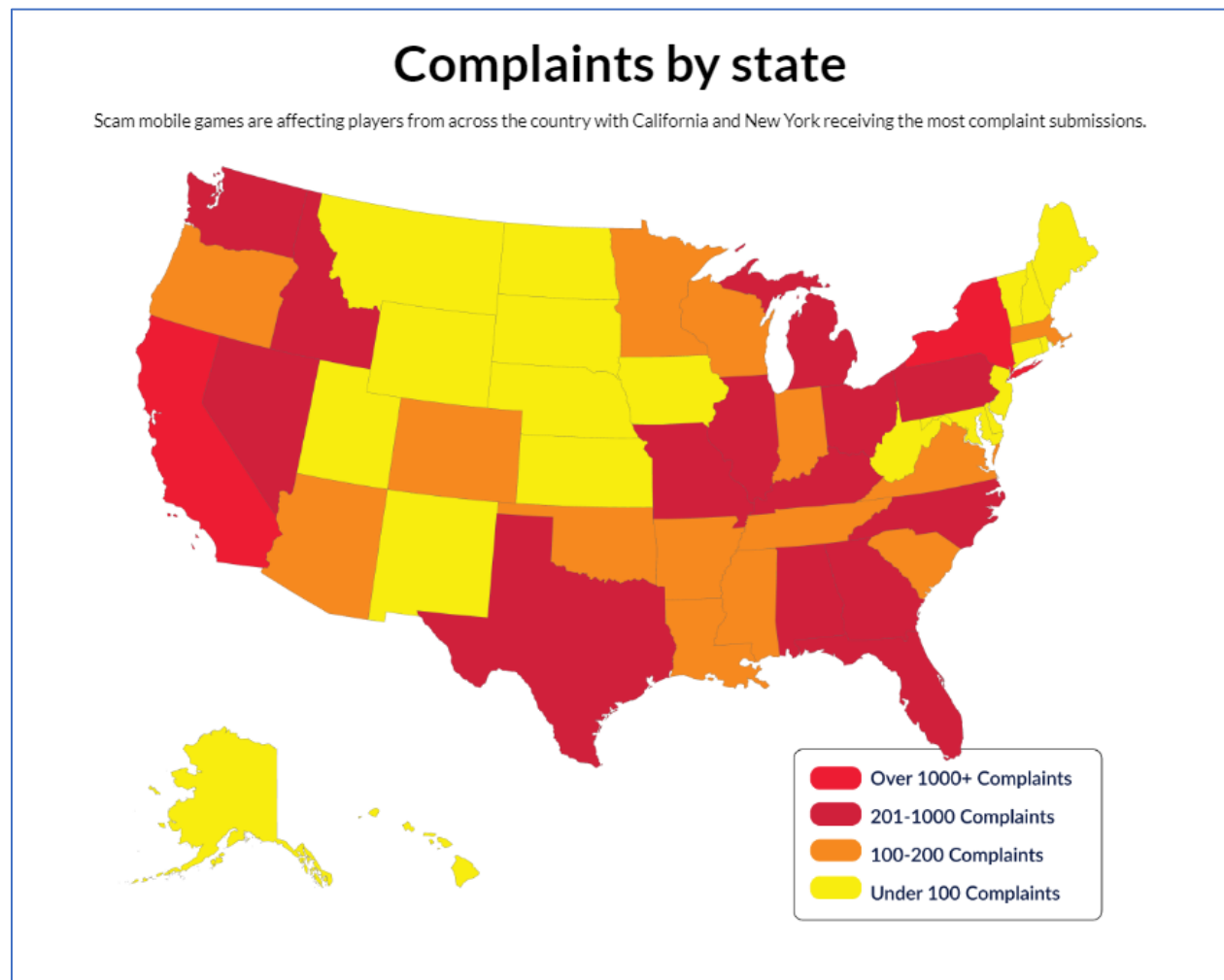
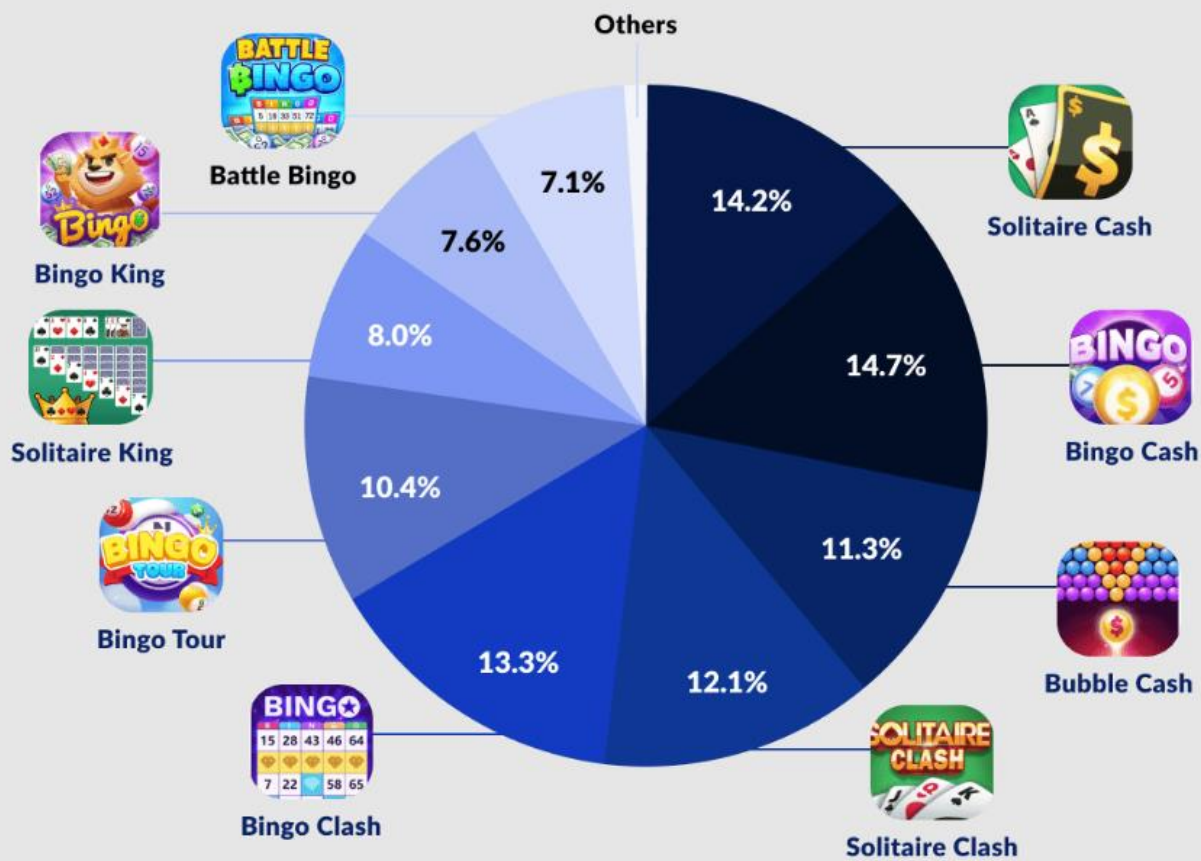


Exhibit 1



Complaints by Game

Bingo Cash and Solitaire Cash by Papaya Games have received the highest complaints so far followed by Solitaire Clash from Avia Games



Real People, Real Action

Real people across the country shared their frustration and anger from playing scam games with their hard-earned money.

NAME	STATE	Games
ELLEN A.	NY	Bingo Cash, Bingo King, Battle Bingo
DERRICK W.	NE	Bubble Cash, Bingo Clash, Bingo Tour, Battle Bingo
LAUNCE G.	IN	Bingo Cash, Bubble Cash, Bingo Tour
ANDREW H.	NY	Bingo Cash
AMIR G.	VA	Bingo Clash
BRITTANY K.	CA	Solitaire Cash, Bingo Cash, Bubble Cash, Solitaire Clash, Bingo Clash, Bingo Tour, Solitaire King, Battle Bingo
VERLINDA S.	IL	Solitaire Cash, Bingo Cash, Bubble Cash, Solitaire Clash, Bingo Clash, Solitaire King, Bingo King
NOBUKO S.	CA	Battle Bingo
ELLEN F.	MS	Solitaire Cash, Solitaire Clash
VIVIAN A.	CA	Bingo Cash, Bingo Clash, Bingo Tour, Battle Bingo
SHARON N.	CA	Solitaire Cash, Bingo Cash, Solitaire Clash, Bingo Clash, Solitaire King, Bingo King
KASSANDRA Y.	CA	Solitaire Cash, Bingo Cash, Bubble Cash, Solitaire Clash, Solitaire King
SUSAN S.	NY	Solitaire Cash, Bingo Cash, Solitaire Clash

What Players Are Telling Us



Solitaire Cash, Bingo Cash, Solitaire Clash and Bingo Clash. We can't stand by and let them get away with it. And you should not allow this to happen to many citizens in your state. Take action now.

- L.G.S. from Pennsylvania



This is absolutely intolerable and just plain false advertising and just out right thievery and the companies are continuing to make millions from a public that trusts them. We can't stand by and let them get away with making a fool out of honest people and the government anymore.

- C.S. from Virginia



I've been playing Bingo Tour and Bingo Cash. And they always show that I am a 1 out of 3 winner and when the game is done processing, they bump me down to 3rd or 5th as if they [are] adding fake players to make sure I am not a winner.

- C.H. from California



With Solitaire Cash, the time they complete the game in many cases seems impossible. I have complained to the company and asked if I was playing against real people and they didn't answer.

- J.P. from Florida



Bingo Tour - I could tell something wasn't right. One minute you're about to be the number one winner but while you're waiting on 2,3 to 4 players, you're kicked right out the spot.

- K.S. from Texas



Solitaire Cash: I have hundreds of screenshots showing opponent names that were clearly automatically generated to create a bot profile - usually half of the players in each individual tournament were obviously fake.

- H.N. from Washington

About

4 Fair Play is on a mission to bring fairness to mobile gaming. We are dedicated to promoting fair, transparent policies and practices in the industry so everyone can enjoy playing. Our organization was founded to educate the public on fair play and provide tools and resources players need to protect themselves if they've been scammed.

If you have questions or want to learn more about us, please feel free to contact hello@4fairplay.org.

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Fight back against scam games!

Don't let these games steal your money and get away with it! They promise fair competition, but secretly pair players like you against a bot that is programmed to make sure you lose more money than you win.

ACT NOW!

[FILE A COMPLAINT](#)

[FAQ](#)

[ABOUT US](#)



File a complaint. It only takes a minute.

If you've lost money playing against bots, you're not alone—and you may be entitled to compensation. It's time you got your hard-earned money back by bringing those companies to justice.

[File a complaint today.](#)

By clicking 'submit', an email will auto-populate with your information so you can directly share your complaint with your local attorney general. This is the most effective way of bringing these gaming companies to justice and receiving compensation.

How it works



You file a complaint here, and it's sent to the consumer protection authority in your state. This is the best way to ensure your claim gets noticed.



With enough claims, the state attorney general will investigate the scam companies. If you have family or friends who have been impacted, they can also file their own claim.



A successful investigation could force the companies to pay consumers for damages. Make sure you are one of them!

Thousands of players have been scammed out of their money playing against bots



"The creators made 'competitive' bingo game where you play against other 'players' when in reality it's just AI that will always beat you..."

- Bingo Clash player



"I have genuinely never played a game that is so rigged in my life"

- Battle Bingo player



"It's stimulated to make you think your [sic] winning until you invest real money... BOTS BOTS BOTS"

- Bingo Cash player



"This game is 100 a bot scam that tries to trick you into thinking you're facing real players when you aren't"

- Bubble Cash player



"The generated bot names and pictures aren't fooling anyone. Wins/losses are predetermined once you hit play..."

- Solitaire King player



"Bottom line, the devs have rigged this app so it's almost impossible to win any money"

- Bubble Clash player

Frequently asked questions

How do I know if I've been scammed?

If you notice suspicious players and experience repeated abnormal losses that suggest the "person" on the other side of the screen is really a bot, there's a good chance you are being scammed. If you are a strong player and keep losing, that should raise some concern. Similarly, if you play poorly and you seem to be winning in the first game or two, that can also be part of the scam to hook you in. When the game consists of real players only, there are not always going to be opponents available for certain game brackets or hours of the day. In that case you should get a 'waiting for opponent' message. But if you are always matched with a "player" instantaneously, that could mean you are playing against a bot.

What if I want to report a game that is not listed here?

Are all mobile real-money games a scam?

What happens next?

Frequently asked questions

How do I know if I've been scammed?

What if I want to report a game that is not listed here?

If you believe you have been scammed by other games from Papaya Gaming, Avia Games or Acerena Inc. that are not listed in this form, we encourage you to reach out directly to us at hello@4fairplay.org.

Are all mobile real-money games a scam?

What happens next?

Frequently asked questions

How do I know if I've been scammed? ^

What if I want to report a game that is not listed here? ^

Are all mobile real-money games a scam? v

Not at all! In fact, mobile gaming has witnessed tremendous growth over the last few years and people all over the country are spending their time playing games with their friends and against competitors. But sadly, a handful of companies have popped up who are taking advantage of players by withholding money and creating unfair playing environments, like deploying bots to ensure an unwinnable game (and more money lining their pockets).

What happens next? ^

Frequently asked questions

How do I know if I've been scammed? ^

What if I want to report a game that is not listed here? ^

Are all mobile real-money games a scam? ^

What happens next? v

Your complaint will be officially submitted to the Attorney General office in your state. If AGs receive enough complaints of fraudulent and anti-consumer practices, they are often compelled to investigate - which could mean the company is forced to pay damages to the players they scammed.

Privacy Policy



Why do we collect this info?

If you use the tools on this page, your address determines which state official(s) or office receives your message. Your name, zip, and email tell the recipient who sent it.

Information Collected

We collect the information you provide for the purpose of matching to your state officials, to deliver your message to them, and to keep a record of the messages delivered. This may include but is not limited to, your name, email, phone number, and zip code.

Information Shared

We will share information that you provide with the people with whom you choose to communicate, and with our vendors only as needed to deliver your message. We may follow up with you to request more information on your experience. 4 Fair Play's name and contact information can be found on each page of this site.

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